

**ORDER FORM**

This Order Form ("Order Form") is entered into by and between Wolfia, Inc. ("Wolfia") and the customer identified below ("Customer"). Capitalized terms not defined here have the meanings set forth in the governing terms referenced in Section 9.

**1) Parties**

| Customer legal name |  |
| --- | --- |
| Customer address |  |
| Customer contact (name/title) |  |
| Billing contact (email/name) |  |

Wolfia, Inc. • Contact: sales@wolfia.com

**2) Cloud Service**

Wolfia’s AI agent helps your sales and security teams get answers instantly, handling customer questions, internal questions, security questionnaires, and RFPs without waiting on an expert. Wolfia connects to Confluence, OneDrive, Slack, Google Drive, Gong, and can automatically pull information from websites and email to keep your knowledge base current.

• Unlimited security questionnaires (includes portal agent automation)  
• Unlimited individual questions (subject to reasonable/fair use)  
• Unlimited knowledge base with auto-tagging + weekly integration syncs  
• Salesforce integration  
• White-glove implementation support and 4 training sessions included  
• 24×7 Slack support

**3) Subscription Start Date and Period**

Subscription start date:

Initial subscription length: 12 months

**4) Cloud Service Fees**

| Description | Year 1 (Original) | Year 1 (Discounted) |
| --- | --- | --- |
| Wolfia Platform – Enterprise plan |  |  |
| Subtotal |  |  |

Invoicing cadence: Annual

Payment terms: Net 30 days from receipt of undisputed invoice

**5) Taxes**

Fees are exclusive of taxes. Customer is responsible for all sales, use, VAT, GST, and similar taxes (excluding taxes based on Wolfia’s income). If Customer provides a valid exemption certificate, Wolfia will not charge applicable taxes.

**6) Usage & Fair Use**

Unlimited users and individual questions are subject to reasonable/fair use. Fair use means Customer’s usage is consistent with normal enterprise use and does not materially degrade or impair the Cloud Service for other customers. If usage materially exceeds fair use, Wolfia may (i) recommend plan adjustments; and/or (ii) temporarily rate-limit abusive processes after notifying Customer and working in good faith to remediate.

**7) Purchase Orders (PO) – Reference Only**

If Customer issues a purchase order, it is for administrative and invoicing reference only. Any terms printed on or referenced by a PO or similar instrument are rejected and have no force or effect. The governing agreement(s) listed in Section 9 control.

| Customer PO number (optional) |  |
| --- | --- |

**8) Renewal**

Unless either party gives written notice of non-renewal at least 30 days before the end of the then-current term, the subscription will automatically renew for successive 12-month terms. Renewal fees may increase by up to 10% year-over-year on the original price unless otherwise agreed in writing in this Order Form.

**9) Governing Terms & Order of Precedence**

This Order Form is governed by one of the following:

☐ Master Services Agreement (MSA) between the parties dated \_\_\_\_\_\_\_\_\_\_\_\_

Order of Precedence: (1) this Order Form; (2) the MSA (3) referenced policies (including the DPA and SLA) and any SOWs. Purchase order terms do not apply. Notwithstanding the foregoing, for privacy and data-protection matters, the DPA will prevail over conflicting terms in this Order Form or the MSA.

**10) Implementation & Training**

White-glove implementation is included, along with four (4) training sessions. If a Statement of Work (SOW) is needed for additional services, it will be attached and incorporated by reference.

**11) Special Terms / Exceptions (Optional)**

1. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

2. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

3. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Signatures**

| Wolfia, Inc. | Customer |
| --- | --- |
| By: | By: |
| Name: Naren Manoharan | Name: |
| Title: Cofounder & CEO | Title: |
| Date: | Date: |

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